

## Online Assistance Service

Please note that the below chart describes Quadric Online Assistance Service based Pricing Model for some exemplary combinations of available Editions and Number of Users to provide you an easy understanding of how Quadric service pricing works. Considering this as benchmark, you can configure your own pricing that can most suitably meet your organizational need

Essential Edition					
Number of Support Person Head - 1		Number of Support Person Head - 2		Number of Support Person Head - 3	
Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month
When Billed Annually	Billed Month to Month	When Billed Annually	Billed Month to Month	When Billed Annually	Billed Month to Month
<b>\$320.00</b>	<b>\$390.00</b>	<b>\$640.00</b>	<b>\$780.00</b>	<b>\$960.00</b>	<b>\$1,170.00</b>
10 Web Users		20 Web Users		50 Web Users	
20 Mobile Users		50 Mobile Users		100 Mobile Users	
Assistance SLA (Priority 1 - 4 Hrs, Priority 2 - 8 Hrs and Priority 3 - 12 Hrs)					

Standard Edition					
Number of Support Person Head - 2		Number of Support Person Head - 3		Number of Support Person Head - 6	
Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month
When Billed Annually	Billed Month to Month	When Billed Annually	Billed Month to Month	When Billed Annually	Billed Month to Month
<b>\$700.00</b>	<b>\$850.00</b>	<b>\$1,050.00</b>	<b>\$1,275.00</b>	<b>\$2,100.00</b>	<b>\$2,550.00</b>
20 Web Users		50 Web Users		100 Web Users	
50 Mobile Users		100 Mobile Users		200 Mobile Users	
Assistance SLA (Priority 1 - 4 Hrs, Priority 2 - 8 Hrs and Priority 3 - 12 Hrs)					

Professional Edition					
Number of Support Person Head - 3		Number of Support Person Head - 6		Number of Support Person Head - 12	
Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month	Cost Per Month
When Billed Annually	Billed Month to Month	When Billed Annually	Billed Month to Month	When Billed Annually	Billed Month to Month
<b>\$1,185.00</b>	<b>\$1,440.00</b>	<b>\$2,370.00</b>	<b>\$2,880.00</b>	<b>\$4,740.00</b>	<b>\$5,760.00</b>
50 Web Users		100 Web Users		200 Web Users	
100 Mobile Users		200 Mobile Users		400 Mobile Users	
Assistance SLA (Priority 1 - 4 Hrs, Priority 2 - 8 Hrs and Priority 3 - 12 Hrs)					

### Terms & Conditions :

1. No issue would be considered in this service category. Only functional assistance or guidance would be available on remote basis
2. Assistance requests would be categorised based on priority and the SLA would be governed by priorities